

Minutes of PPG Meeting 9th September 2019

In attendance: AB, EP, DB & JW

Apologies: - PE, CT, SH, TH & AJR

CCG Funding:

JW discussed some funding from the CCG to improve patient experience. Previous year was spent on the Ellie Kiosk a piece of equipment that patients can to check their B/P – This piece of equipment can also enable patients to do a pill check without the need for an appointment – Can do routine B/P check to enable patients to continue repeat medications.

JW discussed the car park. Residents are using the carpark and blocking clinicians in during the day and refusing to move their cars – GP's have been unable to get to Home Visits because the residents refuse to move. When a staff member has had to block a resident in threats have been made if the member of staff doesn't move their car instantly. Cars have been driven over planted and grassed areas at high speed; this is obviously a danger to anyone walking along the path to or from the practice. We also have gangs that use the carpark of an evening they smoke cannabis play loud music, urinate into bottles and leave the bottles in the car park – We have asked them to move but they won't we have notified the police who have said that they will keep an eye on the area. For everyone's safety we would like to put the CCG funding towards having the carpark area fenced off. The group agreed to the spend.

Health and well - being at the Nightingale Practice.

JW explained that the practice had advertised for an extra 6 sessions GP. This GP would enable each member of staff to have a 10 minute health and well- being break to do either 10 minutes of Yoga, a walk or relaxation session.

GP's and nurses spend up to 10 hours plus a day in their rooms. At lunchtime they either attend a practice or clinical meeting and each day they meet for referral meetings.

We feel that a 10 minute break will help our staff to feel refreshed, engaged and will enhance their concentration as a result of some exercise or just getting out of their room for 10 minutes.

The group thought that this was a great idea.

MacMillan Coffee Morning here at the practice Friday 27th September. AB, EP have already been fundraising – Staff at the practice have put their names down to bake or buy cakes for the event.

Next Meeting Thursday 28th November 4:30pm